

Mr. K. Hendriks
Grotestraat 5
1234 BB Arnhem

Subject: your life in Arnhem

Dear mr. Hendriks,

Thus, I came to the conclusion that the designer of a new system must not only be the implementer and first large||scale user; the designer should also write the first user manual.

The separation of any of these four components would have hurt `\TeX` significantly. If I had not participated fully in all these activities, literally hundreds of improvements would never have been made, because I would never have thought of them or perceived why they were important.

But a system cannot be successful if it is too strongly influenced by a single person. Once the initial design is complete and fairly robust, the real test begins as people with many different viewpoints undertake their own experiments. Kind regards

X

Mr. P. Janssen
Kortestraat 8
1234 AA Nijmegen

Subject: your life in Nijmegen

Dear mr. Janssen,

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